



Emerging Water Technology Symposium May 2024

#### **Andrew Pirrone**

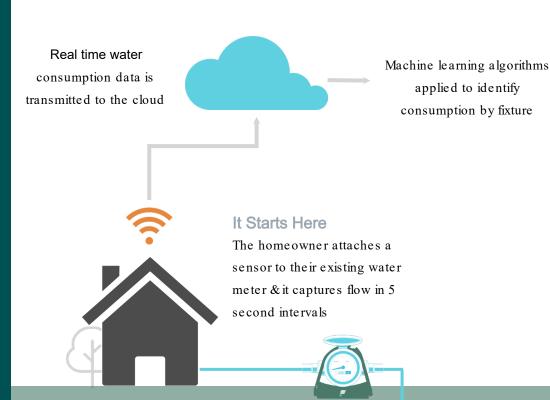
Water Conservation Coordinator City of Goodyear

#### Joe Fazio

Enterprise Solutions
Flume



### How Water Monitoring Works





#### Household

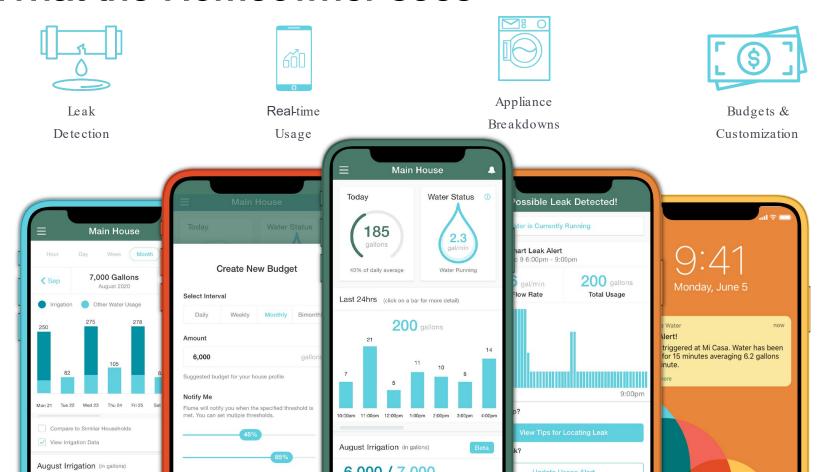
Insight & leak
detection provided
via mobile app



#### Water Agencies and More

The network shares consolidated data & analytics with water agency

### What the Homeowner sees



## What the Utility sees

Goodyear has real-time access to all customer-specific water use and leak information of all monitored customers in the City.







## **End Use Analysis**



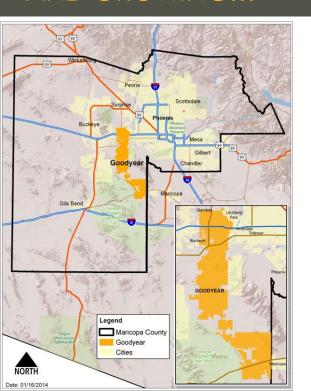




# Goodyear, AZ



### AND GROWING...



- Sonoran Desert
- Low to medium density
- Most homes have yards
- $\sim$  23,000 Connections
- Colorado River



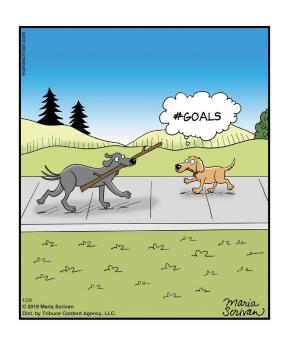


## **Municipal Water Conservation**

#### SINGLE FAMILY RES PROGRAM GOALS

#### We are looking for:

- ✓ Outdoor Water Savings\*
- ✓ Indoor Water Savings\*
- ✓ Water Use Awareness & Behavior Adaptation
- ✓ Community Culture of Water Efficiency
- \*Mostly achieved through leak minimization and landscape watering efficiency improvements

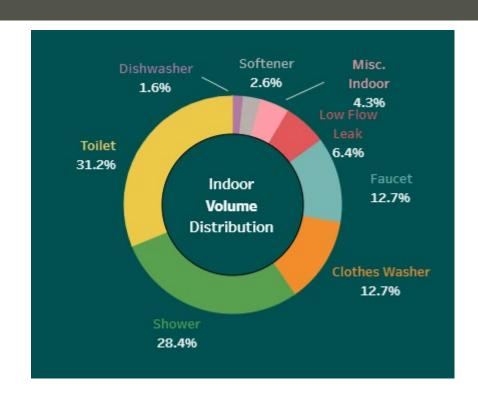




#### PROGRAM GOALS

#### We needed:

- ✓ Leak Alerts (Custom Thresholds)
- ☑ High Consumption Monitoring
- ✓ Outdoor/Indoor Breakdowns
- ✓ Solution for Seasonal Residents
- ☑ Residential Water Use Analysis

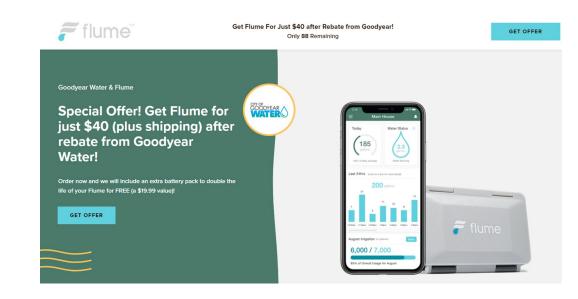




### PROGRAM IMPLEMENTATION

#### Low labor, high effectiveness

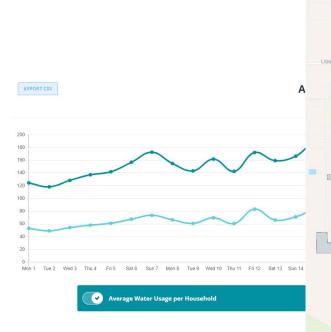
- ✓ Customer Sign up Page
- ✓ Device mailed
- ▼ Field Assistance offered if needed by resident
- ✓ Water Data Interpretation through Utility Dashboard

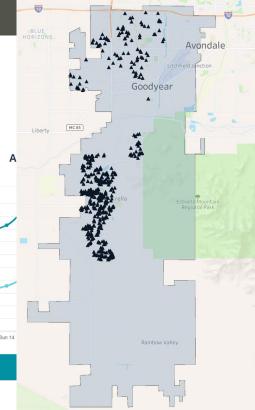




### PROGRAM RESULTS

- ✓ 12 15% Water Savings
- 20,000 gal/customer/year
- ✓ ~83% Engagement Rate
- ✓ Consistent, steady interest through word of mouth

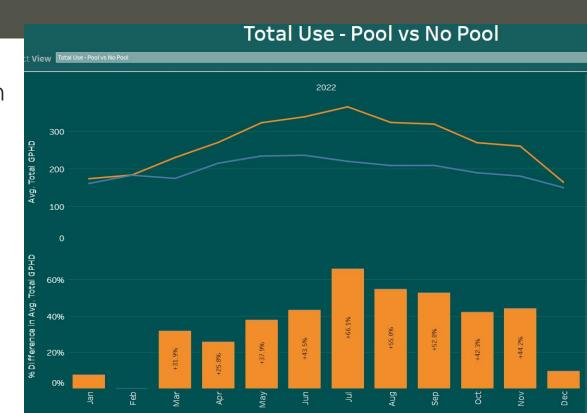






### **ANALYSIS REPORT**

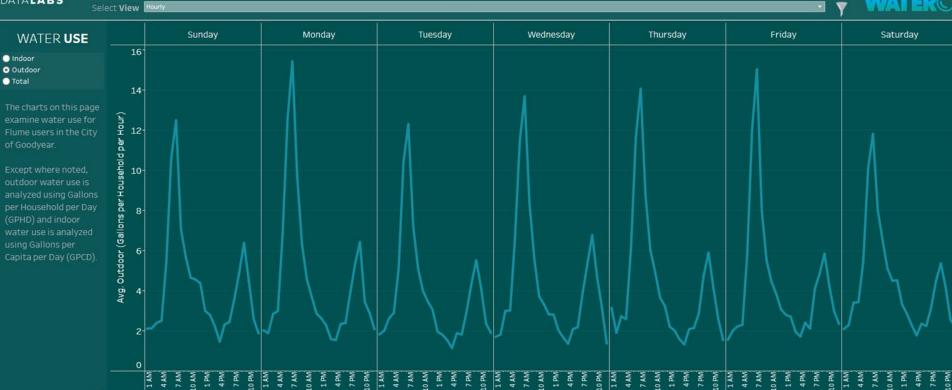
- ☑ Helps direct conservation program efforts
- ✓ Helps understand peak demand
- Granularity of home characteristics with expected water use





DATALABS





## **Future?**



### TARGETED WATER SAVINGS

- ✓ Target groups with high water savings
- ✓ Maintain connected users & Device maintenance
- ✓ Messaging streamlining



